
Job Description

Are you looking for a new challenge, the opportunity to develop and progress with a growing company?

Do you take pride in improving people's lives and seeing their progress?

Are you empathetic, understanding and have a 'don't give up' attitude towards the people you support?

Well, Browns Community Services may be the organisation for you. Established in 2015, Browns Community Services is a national award-winning organisation that supports individuals and families with complex needs across the Thames Valley. We pride ourselves in putting the needs of our service users first.

If you have relevant experience as a support worker or experience with supporting families then joining our Rebuild project could be the right job for you.

The Role:

Based out of our Slough office you will support families across Berkshire and:

- Hold a caseload of clients and provide support to clients on a key work basis in their own homes or at an alternative venue if required.
- Build supportive, trusting relationships with clients and creating a positive atmosphere.
- Set realistic, achievable individual plans with clients with appropriate supported steps towards their goals.
- Introduce clients to and support them to access appropriate services, both within Browns Community Services and within existing provision elsewhere to unlock specific barriers to progression.
- Attend Social Services meetings with clients and advocate for the family.
- Support clients with parenting skills and implementing boundaries.
- Attend court with clients; support them to access and work with solicitors and attend hearings.
- Support clients to apply for benefits; attend Job Centre appointments, assessments and tribunals.
- Support clients to access housing pathways; complete housing/homeless applications, gather supporting evidence, attend appointments and assessments with local authorities.
- Support clients to sustain accommodation, making and sustaining repayment plans, reporting repairs, addressing repairs and complying with tenancy agreements.

- Support clients to access medical appointments, registering with GP, making and attending appointments.
- Support clients to access mental health services; complete referrals, attend assessments and reviews.
- Support clients to access drugs & alcohol services; make referral, attend appointments, groups and review meetings with key worker and service GP.
- Developing productive relationships with partner organisations to improve service outcomes and to provide holistic support to clients.
- To monitor client progress on our Outcome Star database.
- Case note client contact on Charity Log database.
- Support the Project Manager, produce monthly and quarterly reports as and when required.
- Full UK driving licence and access to your own car.

Work Remotely - No

Part Time - 20 hours

Salary - £12,250 p/a