

JOB DESCRIPTION

Rebuild Project - Senior Exploitation Family Support Worker

Responsible to: Projects Manager

Operational Area: Based out of our Burnham Office, you will support clients across Berkshire and therefore will be travelling across this area

Hours: Monday to Friday - Part Time

Contract: Permanent

Salary: £16,500

Start date: ASAP

About You:

Are you looking for a new challenge, the opportunity to develop and progress with a growing company?

Do you take pride in improving people's lives and seeing their progress?

Are you empathetic, understanding and have a 'don't give up' attitude towards the people you support?

Well, Browns Community Services may be the organisation for you. Established in 2015, Browns Community Services is a national award-winning organisation that supports individuals and families with complex needs across the Thames Valley. We pride ourselves in putting the needs of our service users first.

Our ground-breaking Rebuild project provides support to parents and carers of children and teenagers who have experienced or are vulnerable to the risk of childhood exploitation. This can include but is not limited to sexual, gang, drug (including county lines) and peer on peer exploitation.

JOB SUMMARY:

Based out of our Burnham office you will support families across Berkshire as our Rebuild project - Senior Exploitation Family Support Worker

- Hold a caseload across Berkshire and provide support to parents and carers on a key work basis in their own homes or at an alternative venue if required.
- Build supportive, trusting relationships with parents and carers and creating a positive atmosphere.
- Set realistic, achievable individual plans with parents and carers with appropriate supported steps towards their goals.
- Introduce the family and support them to access appropriate services, both within Browns Community Services and within existing provision elsewhere to unlock specific barriers to progression.
- Attend Social Services meetings with clients and advocate for the family.
- Support clients with parenting skills and implementing boundaries.
- Attend court with clients; support them to access and work with solicitors and attend hearings.

- Support clients to apply for benefits; attend Job Centre appointments, assessments and tribunals.
- Support clients to access housing pathways; complete housing/homeless applications, gather supporting evidence, attend appointments and assessments with local authorities.
- Support clients to sustain accommodation, making and sustaining repayment plans, reporting repairs, addressing repairs and complying with tenancy agreements.
- Support clients to access medical appointments, registering with GP, making and attending appointments.
- Support clients to access mental health services; complete referrals, attend assessments and reviews.
- Support clients to access drugs & alcohol services; make referral, attend appointments, groups and review meetings with key worker and service GP.
- Developing productive relationships with partner organisations to improve service outcomes and to provide holistic support to clients.
- To monitor client progress on via Progression Charts.
- Case note client contact on Charity Log database.
- Support the Project Manager, produce monthly and quarterly reports as and when required.
- Full UK driving licence and access to your own car.

Requirements & Skills:

- Applicants must have a NVQ2 qualification in Healthcare OR relevant demonstratable experience in a transferable skillset background.
- Minimum experience of 3 years of supporting families
- A full driving license and use of a car will be required for this role.
- Comfortable working directly and independently with the client group.
- Efficient in the use of IT systems including word and excel.

If you feel you meet the requirements or closely match the majority, we will welcome you to consider applying for this position or to contact us to discuss further.

HEALTH & SAFETY

Browns Community Service is committed to ensuring the health safety and welfare of its employees and it will, as far as is reasonably practical, establish procedures and systems necessary to implement this commitment and to comply with its statutory obligations on health and safety. It is the responsibility of each employee to familiarise themselves and comply with the organisations procedures and systems on health and safety. Primary responsibilities are:

- To report all health and safety occurrences including potential hazards to line managers
- Support with the completion of relevant risk assessments.

- To comply with Browns community services health and safety policy and regulations.
- To adhere to the safeguarding children and vulnerable adults' policy and procedures.
- To adhere to the safer recruitment and selection policy and procedure.
- To report and safeguarding incidents or concerns immediately to your designated safeguarding officer or lead designated safeguarding officer.
- To complete any safeguarding awareness training as required by Browns Community Services CIC.
- If required for your post, undertake an enhanced DBS check and maintain annual membership through the update service.

ADDITIONAL RESPONSIBILITIES:

- Adhere to all policies and procedures of the organisation.
- Commit to continual development and undertake any training and development deemed necessary to fulfil criteria of post.
- Any other duties commensurate with the level of the post.

It is a requirement for this post that an enhanced DBS disclosure check will be undertaken for the successful candidate.